

## Rental terms and internal rules of L'Escapade

### Rentals and locations :

Arrival days in high season (from July 1<sup>st</sup> to August 8<sup>th</sup>): wednesday, saturday or sunday

Arrival days in low season : the day of your choice

**In low season (except July and August) no arrival will be accepted after 20 p.m . This time limit is increased to 22 p.m in high season (July and August).** You must indicate to us, at the latest the day of your arrival before 12 a.m., your approximate time of arrival in order to preserve your rent.

Departure times : All departures must be done before 12 a.m . For rentals, it's imperative to make an appointment for your inventory of places of exit. **The appointment to take to the reception the day of your arrival.**

The client accepts the bare site or accommodation in the state (trees, plantations, vegetation, etc.). It releases the responsibility of camping in case of damage due to falling branches, bad weather, natural disasters, broken windows or theft.

Rates include rental, water, gas, electricity, indoor and outdoor furniture, dishes, appliances and equipment. Blankets and pillows are at your disposal for your stay. Remember to bring your household products, tea towels, sheets (possibility of renting at the reception – 11€ / bed) and towels.

### Instructions :

\* **The safety of children in the park is entirely the responsibility of their parents** or legal guardians, especially around aquatic complexes and playgrounds. Children under 12, unaccompanied, are not accepted in the swimming pools.

\* For reasons of hygiene, **swim shorts are forbidden**, swim or boxer briefs are mandatory. **It is strictly forbidden** to bathe dressing (dress, sarong, tee-shirt ...) and whatever the reason. In case of non-compliance with these rules, the bather risks exclusion. Swimming is the responsibility of users.

\* Upon arrival, you will be given a permanent bracelet to wear **for the duration of your stay**. Without wearing this bracelet, access to activities (including water basins) will be denied. Any additional person not provided for in the reservation, provided they do not exceed the maximum number of persons authorized, must be signaled at the time of arrival in order to pay the additional fee.

\* Visitors: Visitors are considered to be passing guests and can not stay with the tenant. They must present themselves at the reception to pay the daily fee indicated on the price list and to be able to access the services of the campsite.

\* Children's Club: We offer free activities for children aged 3 to 12 from Sunday to Friday in the morning. The animators will be able to refuse the access to the club to the families whose child could cause an inconvenience to the good operation of this service.

\* Animals: The animals must be on a leash and meet the criteria (**15 kg max and one dog per rental**). The management reserves the right to break a reservation if the number or the species of the animals seems to him contrary to the life in good neighborhood and to the rules of the campsite. No additional animals must be taxed at the time of your arrival or you will have to look for a guard for your pet or the rental will be refused.

\* **The silence must be total between 23:30 p.m and 8:00 a.m.** Camp users are urged to avoid any noises and discussions that may be disturbing their neighbors. The sound devices must be adjusted accordingly.

\* Vehicles: **Access to vehicles is permitted from 08:00 a.m to 23:00 p.m** . Outside these times, the entrance gate is closed and vehicles must be parked in the outdoor car park. Except medical emergency, no derogation will be accepted.

All locations are provided with the parking of a single vehicle, any other motor vehicle (motorcycle, scooter, quad, boat ...) parked in the campsite is considered additional vehicle and must be declared at the reception (see grid tariffs). The vehicle must remain on the site and not encroach on an empty space.

\* Rentals: **Our accommodations are strictly non-smoking**. Anyone not respecting this rule will have to leave the campsite immediately.

At the end of your stay, the rental must be cleaned. You can subscribe to the cleaning option for an amount of 50 € during your booking or during your stay. Otherwise an amount of 50 € will be deducted from your deposit in case of cleaning not done at your departure.

In the case of a subscription to the household option, you must still leave the rental in a suitable state (empty refrigerator, dishes done, trash jetties, toilet flush ...) on pain of to be charged.

**The management will put an immediate end to the stay of any person, without compensation or compensation, not respecting the rules of procedure; violations of the rules of good neighborliness, incivility and any other fact likely to harm the harmony within the campsite.**

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### **Booking :**

The booking can be done by internet or telephone (except July and August).

**Within 48 hours** (except Christmas holidays), an automatic confirmation will be sent after validation of your request and payment of your deposit. **Attention: For internet bookings with payment by check or ANCV, your reservation will be validated upon receipt of payment of your deposit by post.**

**Your rental request is not guaranteed before receipt. The deposit can not be paid in cash.**

Any special request for the stay must be made at the latest at the time of booking. However, the management can not guarantee the allocation of a specific accommodation. For all internet bookings, the general conditions of sale are valid and will be considered as accepted by you.

**The amount of the stay is due one month before arrival and payable on the day of arrival minus the deposit.**

The names and dates of birth of all persons who will occupy the rental or the location must be specified to validate your request. **Important:** Any booking request made by a minor or including minors not accompanied by their legal representative can not be accepted.

The location or rental number assigned when booking is not guaranteed. It can be modified according to the requirements of the planning.

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### **Cancellation :**

**In case of cancellation, interruption of stay or early departure no refund of deposit and / or balance will be made under any circumstances. The balance of the stay is due if the cancellation is made less than one month from the day of arrival.** An optional cancellation insurance can be subscribed with the FFCC (ask the flyer by email or access from our site). Any cancellation must be made in writing.

Please notify us if you delay your arrival, we keep a reservation 24 hours, after this time, we consider it as a cancellation. The campsite reserves the right to re-let the rental or the location and the booking fees and deposit will be retained at the campsite.

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### **Deposit :**

On arrival, a deposit will be required. This can be done either by bank loan or by deposit of 2 checks. One of 200 € (in case of breakage, damage or theft of equipment) and the other 50 € (in case of poorly or not performed cleaning). For pitches, a deposit of 20 € will be required upon arrival for the entrance badge.

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### **Payment :**

Credit card, cash, bank check (payable to Camping L'escapade), ANCV holiday vouchers or bank transfer.